

Airhead!

The diary of an incompetent air-con apprentice...



FRIDAY DEC 29 011

Soooo not fair! The *Al-Cool* of-fice should've closed between Xmas and New Year but Max wanted me to 'hold the fort', while he soaked up the 'seasonal spirit' (and pints) at the golf club. Pah! He knew full-well there was no work on. But if he expected me to sit all week doing sweet FA, he should've thought twice – I bunked off early every afternoon and erased any phone messages the next day – ha!

MONDAY JAN 2 2012

A New Year and a new start! I'm heading for mega-success this year, I just know it! Today I told Max he's going to see a big improvement in me - I'll sail

through my training period and he'll soon put me on full-pay. By the end of the year he'll be offering me a partnership and together we'll wipe those smart-arse *Penguin* guys off the map – awesome! And Max seemed to agree – he was too choked to reply but he spluttered "Yeah, right" and patted me on the head as he walked out...

WEDNESDAY

B*****s, I've been found out! 'Seems that two of Max's golfing cronies left phone messages last week... One wanted air-con servicing work, the other a quote for a solar system. Yesterday they saw Max in the club bar and complained that no-one responded...

"And that's not all..."; growled Max as he confronted me about it, *"they both gave up with us and went to... bloody PENGUIN! You useless piece of skin! All I ask you to do is sit there and take calls, and I can't even trust you to do that!"*

Well, I wasn't meant for menial work, that's what he doesn't appreciate. Still, if I want to make progress it's time to get learning. No chance of getting any proper training from Max-the-cowboy, though. Unlike at *Penguin*, whose technicians are qualified. Guess I'd best start cribbing from their website again...

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